Certificate III in Business Administration (Education)

BSB30915

TAILORED ADMINISTRATION SKILLS TO SUIT THE EDUCATION SECTOR
The Certificate III in Business Administration (Education) has specialist subjects to provide you with an in-depth understanding of how the different parts of the education sector interact. As well as looking at key skills in customer service, word processing and organising meetings, you will also be able to select from a wide range of subject elective choices that will accommodate most needs.

The Certificate III in Business Administration (Education) will ensure you receive a greater understanding and awareness of the Australian education system and the diverse array of business, organisational and administrative skills relevant to this rewarding and fulfilling industry. These skills apply equally to a specialist role in the education sector, as well as a general office administration role.

Subject Choices

2 - 4 elective subjects are required

- Work Effectively in Education
- Key Education Online Activities
- Workplace Safety
- Meetings and Business Travel
- Keyboarding and Business Technology
- Word Processing - An Introduction (E)
- Business Writing Basics (E)
- Spreadsheets - An Introduction (E)
- PowerPoint Presentations (E)
- Desktop Publishing Introduction (E)
- Maintain a General Ledger (E)
Key Course Facts

Start Date: Start immediately
Duration: Complete within 14 months

Delivery Options: On-line/Correspondence
Group Training: Workshops available

Course Fees: $3,750 All materials provided at no extra cost

The course fees may vary if you are a trainee or if the state that you reside in has a subsidised training opportunity. Refer to the tables below.

New Entrant Traineeship Fees for this Qualification:

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Existing Worker Traineeship Fees for this Qualification:

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School Based Traineeship Fees for this Qualification:

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* NSW fees depend on previous qualification levels
** Subject to eligibility and availability at the time of enrolment
Entry Requirements

Reading and Writing Skills
The course is an online correspondence course so you need to have basic English reading and writing skills, or higher. As a guide - you should have completed Year 10 schooling, or have proven workplace written communication skills.

Spoken English Skills
To ensure successful completion of this course you must have sufficient English speaking skills to be able to communicate with your Student Adviser over the phone.

Computer and Internet

- Access to a Desktop Computer or Laptop
- Internet access with Internet Explorer 8+, Chrome or Firefox
- Microsoft Office 2010 Word and Subject specific Office products for chosen electives (ie Excel, Powerpoint, Publisher)

Other

- Ability to study and conduct assessments in a safe environment
Core Subjects:

**Work Effectively in Education**
This subject to help develop an understanding of the different parts of the Australian education sector, and how they interrelate. Key sector policies such as promoting diversity and inclusivity are addressed as well as the copyright rules that apply to the use of educational resources. Customer service and complaints resolution are also key skills covered in this subject.

Unit(s):
- BSBIND301 - Work effectively in an educational environment
- BSBCUS301 - Deliver and monitor a service to customers
- BSBDIV301 - Work effectively with diversity
- BSBADM307 - Organise schedules

**Key Education Online Activities**
Staff working for educational providers are required to have strong skills in using web browsers and search functions to support their roles. This subject focuses these online skills on accessing key websites that support the education sector. It requires web access and is undertaken as research activities.

Unit(s):
- ICTICT103 - Use, communicate and search securely on the internet
- BSBADM307 - Organise schedules

**Workplace Safety**
This subject covers the skills and knowledge required to work in a healthy and safe manner. You will learn to recognise hazards, the importance of safety signs and how to raise safety issues within a workplace. This is a great entry level subject to help you act and respond in a safe manner and it also covers how to respond to emergency incidents.

Unit(s):
- BSBWHSS201 - Contribute to health and safety of self and others

**Meetings and Business Travel**
This subject provides the skills and knowledge required to organise effective meetings including the preparation and distribution of meeting related documents such as agendas and minutes. It also covers skills and knowledge required to organise business travel, including preparing travel related documentation and making travel bookings.

Unit(s):
BSBADM405 - Organise meetings
BSBADM406 - Organise business travel

Keyboarding and Business Technology

Keyboarding and Business Technology focuses on developing touch typing skills, and also using keyboard functions and short cuts. Important proofreading tips as well as safe computer work practices are addressed. Students are allowed to practice online with this subject so that they can achieve 30 words per minute at an accuracy of 98%.

Unit(s):
BSBITU307 - Develop keyboarding speed and accuracy
BSBWOR204 - Use business technology

Elective Subjects: 2 - 4 elective subjects are required

Word Processing - An Introduction

In this introduction to word processing you will learn and develop key word processing skills that will allow you to create, style and prepare business documents. You will develop the experience to move and add text and using formatting techniques through practical activities. You will use Microsoft Word to prepare required documents using specific word processing features.

Unit(s):
BSBITU313 - Design and produce digital text documents
BSBITU306 - Design and produce business documents

Business Writing Basics

Learn to develop a good writing style for creating standard business documents such as basic letters, invoices, memos, messages and emails. You will also get tips on reviewing, proofreading and editing documents, as well as how to safely save and store them. Practical activities ensure that you have the necessary skills to organise information, communicate with work colleagues and write clearly.

Unit(s):
BSBWRT301 - Write simple documents
BSBADM302 - Produce texts from notes

Spreadsheets - An Introduction

In this introductory subject, learn the fundamentals of working with excel, working with tables and formulas. Content also covers ways to design spreadsheets to improve the layout of information, as well as how to create graphs or charts. You will be amazed at the potential excel offers you to improve work processes and manage data.

Unit(s):
BSBITU314 - Design and produce spreadsheets
PowerPoint Presentations

PowerPoint is a powerful tool to prepare easy to read presentations. This subject covers the importance of being clear about the purpose of your presentations and looks at what you will need to do to prepare and plan your PowerPoint Presentation. Learn how to add content to your Presentation including hyperlinks, clip art, sounds and videos.

Unit(s):
BSBITU312 - Create electronic presentations

Desktop Publishing Introduction

This specialist desktop publishing subject shows you how to use the program Publisher to learn essential skills to create business cards, flyers, and newsletters. You will learn about using margin guides, text boxes, and inserting information. This subject requires students to download a trial version of Publisher, or to have it already.

Unit(s):
BSBITU309 - Produce desktop published documents

Maintain a General Ledger

This subject is a manual accounting subject. It looks at journal entries and posting those transactions to the general ledger.

Unit(s):
BSBFIA304 - Maintain a general ledger
Service Guarantees

Quality Training Provider
ACCM has a history of satisfied students and clients and repeat business. Our testimonials on our website are genuine and the type of feedback we receive daily. We are so confident that you will be pleased with the College service, that we guarantee it.

Speedy Paper-less Enrolment
Enrolment Applications are accepted 24/7 online. Be fully enrolled in your course in 7 minutes! For customised or employment based courses and traineeships contact us and we will send you a customised enrolment page by email.

Start Anytime - Immediate Enrolment
Within 30 minutes of applying to enrol, your personal log-on details are emailed to you. This gives you access to our on-line system Webclass. Login to Webclass and complete the administrative items. Once you have completed these items a College Student Adviser will phone you to discuss your needs, course requirements, suitability and electives. You will then have access to the first study module via WebClass.

Industry Expert Student Adviser
You will be allocated your own industry experienced Student Adviser. While they will personally manage your program; you will also benefit from the College team around them to provide expert assistance in all subject areas.

Prompt Results and Feedback
All assessments are promptly returned (via Webclass) with detailed feedback and encouragement. Our goal is to have them back to you in a week or less. In the meantime you can progress to your next subject.

Personal Contact for the Right Start
Your College Student Adviser will phone you to welcome you to the course and ensure that you understand the best way to make progress in your course. They will also assist you with any questions you may have.
They will be in regular contact with you, especially at the start of your course, to offer motivation, support and guidance.
For employment based enrolments they will also make contact with your work supervisors to address any questions they may have.

Pro-active Learner Support
The support won’t stop! Contact from your College Student Adviser will continue every month, based on the level of help you need.
Of course, at any time you can call us to get help. Get immediate assistance over the phone and by email. If immediate assistance is unavailable for any reason, we will make sure a qualified Student Adviser is in contact with you no later than the next business day.

Quality Course Materials
Our step by step course materials have been written by industry experts specifically for the College. They will give you all of the relevant learner information you need to succeed in your course.
The resources simplify industry jargon and concepts, give you industry insight and understanding, and focus on current real world business practices.

Employer Progress Updates
For employment based enrolments all supervisors will have access to an online progress report showing the current status of all learners. We understand that it’s essential to keep you up to date so we will prompt you each month to access your report.