



Certificate IV in Leadership and Management

BSB42015



DEVELOP NEW SKILLS IN HANDS-ON LEADERSHIP AND OPERATIONAL MANAGEMENT

Is your next step a leadership role? The Certificate IV in Leadership and Management offers leadership and management subjects to build essential leadership, prioritising, planning and communication skills. Electives allow flexibility to study other areas of interest such as risk management, business writing and customer service delivery.

Practical Leadership Skills

Our leadership course material reflects the 80 plus years of front line leadership experience of our staff, who have included practical and relevant case studies and tips on essential leadership and management practices. The quality of course resources will ensure that your employees skills and confidence with leadership principles are developed in this supported leadership course.

Subject Choices 3 - 4 Electives are required (depending on subjects chosen)

- Leadership Skills
- Team Effectiveness
- Quality Planning
- Co-ordinate Customer Service Delivery (E)
- Prioritising to Achieve Team Goals (E)
- Build Client Relationships (E)
- Keeping Your Work Team Safe (E)
- Risk Management Fundamentals (E)
- Write Complex Business Documents (E)

Key Course Facts



Start and study anytime



24/7 access to courses



Dedicated student adviser

For more details and current fees please visit our [Certificate IV in Leadership and Management](#) page.