

# Certificate II in Financial Services

FNS20115

A STRONG FOUNDATION TO START A CAREER IN THE FINANCE SECTOR

This Certificate II in Financial Services is the perfect starting point for a career in banking. You will develop a greater understanding of the skills and traits needed to work in an office / branch role. In addition, by looking at personal budgeting and savings plans, you will have the basic financial literacy for a future role as a customer service officer, teller, cashier, lending or administration officer.

## Developing Financial Literacy

This qualification has a focus on the skills to work effectively in a financial services environment, and key subjects will develop your financial literacy and understanding of the sector. Completing the Certificate II in Financial Services will give you the knowledge to be able to make excellent work contributions.

## Subject Choices

No Electives are required (but you may request an additional subject)

- Starting a New Job in Business
- Workplace Safety in Banking
- Savings Plans and Budgets
- Technology and Compliance in Finance
- Customer Engagement (E)
- Process Banking Transactions (E)
- Account and Customer Maintenance (E)

## Key Course Facts



Start and study anytime



24/7 access to courses



Dedicated student adviser

For more details and current fees please visit our [Certificate II in Financial Services](#) page.